

SENTIDO BELLAZURE MAIN POLICY

Our aim with all of our employees is keeping the guest satisfaction highest and giving the best quality service to our guests.

According to this aim;

Legal Necessities

- Sentido Bellazure is committed to comply with the legal requirements in all production and service processes.

Safety of our Employees and Investment in Human Beings

- Our employees are our most valuable asset.
- In order to reduce the risks and to avoid the working accidents, which will cause danger for our employees and the partners, we make continuous improvement and the latest technology is followed. The protection of human rights in our relations with our employees and local community, indiscriminating of religion, nationality or language, is our essential policy.

Guest Satisfaction - Guest Security - Guest Focus

- Our guests are our reason for being.
- To follow all guest complaints from any source, resolving grievances and complaints to inform our guests the opportunity to ourselves to transform our core values in this regard.

Respect for the Environment

- Using the natural resources in the most efficient way and protecting the nature, to reduce the amount of our waste, recycling or disarming and to prevent environmental pollution are one of our main objectives.

Energy Saving

- SENTIDO Bellazure is committed to use the natural resources in the most efficient way, to save energy and it has adopted the principles of continuous improvement in energy efficiency.

Food Safety – Hygiene

- Quality, food safety principles to offer suitable products to implement the food safety system throughout the food chain, continuously improve and keep hygiene requirements in the forefront of our essential principle.

Investors and our Business Partners

- Providing our investors and employees a peaceful and safe working environment by identifying good goal that we share the same expectations and requirements of our business partners, we try to serve better than our competitors with the most reasonable cost.

Support to Local Economy and Sustainable Purchasing Practices

- We recognize our contribution to the local economy, therefore our suppliers and 95% of our raw materials are local. For sustainable tourism, less energy, water, waste producing, we make environmentally friendly purchasing.

In the light of these principles that compete in national and international markets, our hotel, always shows the commitment needed to be a leader and is to continuously improve and provide resources.

**SENTIDO BELLAZURE
HOTEL MANAGEMENT**